



120+ Locations in 19 states, mhc.com

## SERVICING DEALERSHIP

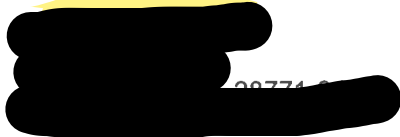
NORTH CAROLINA KENWORTH, INC., DBA

**MHC KENWORTH - ASHEVILLE**  
1895 OLD HAYWOOD RD  
ASHEVILLE, NC 28806  
1-828-667-8771

## REPAIR ORDER INVOICE

Customer Number: 300856	Phone: [REDACTED]	Invoice Number: R00183703153339
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Tax Status	Terms	P.O.#	Service Date	Invoice Date
TAX	CHARGE	DD213192	8/19/2020	11/24/2020



Serial Number	Unit Number	Make / Model	Year	License Number	Mileage
1XPWP4EX2DD213192	NONE	PETERBILT/388	2013		437020

### OPERATION 1

COMPLAINT: CUSTOMER STATES THE UNIT HAS FAILED FUEL SYSTEM COMPONENTS AND NOW THE ENGINE NEEDS CHECKED OVER TO DETERMINE IF A REBUILD IS NEEDED; CHECK AND ADVISE. (NOTE: THIS UNIT WAS RECENTLY AT ANOTHER DEALERSHIP IN GA FOR REPAIRS, SEE TIM FOR MORE DETAILS).

VMRS CODE: 05-044-003-001-03-51  
05-045-008-098-03-44  
05-045-008-042-03-18

CORRECTION: REPLACE WITH NEW-FUEL PUMP ASSEMBLY-FUEL PUMP-INOPERATIVE  
REPLACE WITH NEW-CAMSHAFT-CAMSHAFT - ACCESSORY DRIVE & VALVE MECHANISM-WORN  
REPLACE WITH NEW-SEAL - VALVE GUIDE-CAMSHAFT - ACCESSORY DRIVE & VALVE MECHANISM-LEAKING  
PULLED UNIT INTO SHOP, HOOKED UP TO WITH CUMMINS INSITE, FOUND FAULT CODE 559, PULLED TRUCK IN, PRESSURE WASHED ENGINE, REMOVED FUEL PUMP HEAD, FOUND THE FRONT ROLLER IS STARTING TO PIT, AND THE FUEL PUMP CAMSHAFT IS PITTED  
REMOVED ROCKER ARMS TO INSPECT CAMSHAFT FURTHER, FOUND SOME OF THE ROCKER ARMS WILL HAVE TO BE REPLACED. REMOVED OIL FILTER AND CUT OPEN, FOUND SOME METAL, JACKED TRUCK UP AND REMOVED BLOCK HEATER CORD, DRAINED OIL, REMOVED OIL PAN, REMOVED OIL PUMP AND BLOCK STIFFENER, REMOVED 1 AND 4 MAINS, THEY BEARINGS ARE WORN, BUT THE CRANKSHAFT MEETS REUSE GUIDELINES FOUND BAD VALVE STEM SEALS, REMOVED INJECTORS AND BORE SCOPED CYLINDERS LINERS LOOK GOOD, STARTED TEAR DOWN OF ENGINE DRAINED COOLANT, RECOVERED AC SYSTEM, REMOVED CAC PIPES, AIR INTAKE PIPES, REMOVED SURGE TANK HOSES, REMOVED RADIATOR CAC ASSEMBLY, REMOVED FAN AND FAN SHROUD, REMOVED FAN HUB, REMOVED ACCESSORY BRACKET, REMOVED FRONT GEAR COVER, UNLOADED SCISSOR GEAR, REMOVED CAM SENSOR, AND REMOVED CAM GEAR, AND CAMSHAFT, FOUND BAD VALVE STEM SEALS REMOVED EXHAUST DOWN PIPE, REMOVED TURBO OIL AND COOLANT LINES, REMOVED EGR COOLER, REMOVED ENGINE OIL

CONTINUED

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COOLER, CLEANED MATING SURFACES, INSTALLED NEW OIL COOLER ELEMENT, TORQUED ELEMENT WITH NEW BOLTS 177 IN-LBS. INSTALLED OIL COOLER HOUSING BACK ON ENGINE WITH NEW GASKET AND TORQUED 35 FT-LBS, INSTALLED EGR COOLER BACK ON ENGINE, REMOVED MAIN CAPS AND ROLLED IN NEW MAIN BEARINGS, TORQUED MAIN BEARINGS 110 FT-LBS PLUS 180 DEGREES. FOUND A SCRATCH IN THE CRANK ON NUMBER 3 JOURNAL, POLISHED CRANKSHAFT TO MEET REUSE GUIDELINES BARRED ENGINE OVER AND GOT 1 AND 6 ROD BEARINGS DOWN, REMOVED ROD CAPS, INSTALLED TURBO CHARGER WITH NEW GASKET AND TORQUED 60 FT-LBS, HOOKED UP TURBO OIL AND WATER LINES INSTALLED NEW CAMSHAFT, CLEANED CAM GEAR AND INSTALLED ADJUSTABLE IDLER GEAR, SET GEAR LASH AT 0.004 THOUSANDTHS, TORQUED IDLER GEAR 22 FT-LBS PLUS 60 DEGREES, TORQUED CAM GEAR 110 FT-LBS STARTED INSTALLED VALVE STEM SEALS, INSTALLED FUEL INJECTORS WITH NEW O RINGS AND WASHERS, TORQUED THE BOLTS 59 FT-LBS, INSTALLED HIGH PSI CONNECTORS WITH NEW O RINGS AND TORQUED 57 FT-LBS. INSTALLED ALL HIGH PSI FUEL LINES AND TORQUED 35 FT-LBS INSTALLED NEW ROD BEARINGS, TORQUED 52 FT-LBS PLUS 60 DEGREES INSTALLED NEW OIL PUMP, TORQUED 41 FT-LBS, INSTALLED BLOCK STIFFENER AND TORQUED 50 FT-LBS PLUS 60 DEGREES, INSTALLED PICK UP TUBE WITH NEW O RING, INSTALLED OIL PAN AND TORQUED 41 FT-LBS, REMOVED ROCKER ARMS FROM SHAFT, CLEANED SHAFT AND INSTALLED ALL NEW ROCKER ARMS, INSTALLED ROCKER ARMS ON ENGINE AND TORQUED, 20 FT-LBS PLUS 60 DEGREE, ADJUSTED VALVES AND ENGINE BRAKES INSTALLED VALVE COVER AND 241 IN-LBS, REMOVED THE FUEL PUMP GOT NEW FUEL PUMP, TIMED PUMP AND ENGINE, INSTALLED FUEL PUMP WITH NEW GASKET, TORQUED FUEL PUMP 60 FT-LBS, INSTALLED FUEL PUMP SUPPORT BRACKETS, WAITING ON NEW FUEL LINES, INSTALLED FAN HUB, ENGINE FAN, AND FAN SHROUD, INSTALLED RADIATOR FILLED ENGINE OIL AND COOLANT, PRESSURE TESTED SYSTEM AND FOUND NO LEAKS, SINCE WE INSTALLED A NEW FUEL PUMP, THE GEAR PUMP HAS BEEN UPDATED TO A DIFFERENT DESIGN, SO WE HAD TO INSTALL UPDATED FUEL LINES FROM THE ECM COOLING PLATE TO THE GEAR PUMP, AND THE LIFT PUMP TO GEAR PUMP, THE CRANKCASE DRAIN LINE BROKE UPON REMOVAL, INSTALLED NEW CRANKCASE DRAIN LINE, INSTALLED OEM ENGINE HARNESS BACK TO CONNECTORS, HOOKED UP ALTERNATOR CABLES. INSTALLED CAC PIPES, AND AIR INTAKE PIPES, FILLED OIL, STARTED ENGINE, I HAD TO REINSTALL CUSTOMERS STACKS BECAUSE THEY WERE REMOVED FROM BEING TOWED, THE EXHAUST STACKS WERE EXTREMELY RUSTED AND HAD TO BE FORCED INTO PLACE. PUT TRUCK IN REGEN TRUCK COMPLETED REGEN CHANGED ENGINE OIL AGAIN TO GET THE REST OF THE METAL OUT OF SYSTEM, INSTALLED NEW OI FILTER, INSTALLED HOOD AN BUMPER ASSEMBLIES COMPLETED REPAIRS. TRUCK IS READY FOR PICK UP

Labor Total -- 6,087.50

3678756CUM	SEAL-O RING	1	9.79	9.79
3949781CUM	RING-QUAD	3	6.83	20.49
4934279CUM	WASHER-SEALING	6	4.65	27.90
3949708CUM	O RING/ISX.	1	7.91	7.91
3900678CUM	SCREW, HEX FLANGE HEAD	1	3.61	3.61

CONTINUED

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2. **ARBITRATION:** Any controversy or claim arising out of or relating to the Order shall be decided by arbitration administered by the American Arbitration Association in accordance with its Commercial Arbitration Rules, subject to the limitations and restrictions as set forth in the Terms and Conditions contained at <https://mhc.com/terms-and-conditions>



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### OPERATION 1

3683814CUM	SEAL-O RING	4	2.83	11.32
3682076CUM	SEAL-O RING	4	2.15	8.60
4298242CUM	STUD .	4	17.02	68.08
4298975CUM	NUT-LOCK .	4	9.44	37.76
3347939CUM	SEAL-O RING	6	3.59	21.54
2872717CUM	SEAL-INJECTOR	6	4.57	27.42
4356366CUM	SEAL-VALVE STEM	24	5.30	127.20
3680883CUM	COLLET, VALVE	48	2.36	113.28
4298629CUM	CAMSHAFT .	1	2,428.86	2,428.86
RX4359487PXCUM	PUMP-FUEL .	1	4,473.05	4,473.05
CX4359487PXCUM	PUMP-FUEL .	1	594.83	594.83
4903514CUM	SEAL-O RING	1	5.98	5.98
2872663CUM	GASKET-FUEL PUMP	1	21.28	21.28
5484228CUM	LEVER,ROCKER	3	131.54	394.62
5484230CUM	LEVER,ROCKER	3	144.91	434.73
5484229CUM	LEVER,ROCKER	3	131.54	394.62
5484231CUM	LEVER, ROCKER	3	139.91	419.73
3678882CUM	SCREW,HEX FLANGE HEAD	1	11.26	11.26
3896408CUM	SCREW,HEX FLANGE HEAD	3	7.49	22.47
RX5532492RXCUM	PUMP, LUB OIL	1	749.85	749.85
CX5532492RXCUM	PUMP, LUB OIL	1	198.27	198.27
5406110CUM	KIT-MAIN BEARING	1	351.29	351.29
4026684CUM	GASKET-OIL PAN	1	251.08	251.08
105FBC	GREASE-MOTOR ASSY 10 O	1	8.83	8.83
82194PTX	GASKET MAKER-ULTRA GRY	1	9.41	9.41
500010011	ROTELLA T4 TRIPROT 10	22	21.09	463.98
LF14000NNFLG	FILTER .	2	72.23	144.46
4955831CUM	KIT-OIL COOLER	1	496.33	496.33
3689755CUM	GASKET,LUB OIL CLR HSG	1	96.43	96.43
4952629CUM	THERMOSTAT.	1	118.75	118.75
3089025CUM	SEAL,O RING	1	13.02	13.02
3411881CUM	RING-RETAINING	1	6.38	6.38
3922794CUM	O-RING	2	3.20	6.40
3957131CUM	O-RING .	2	2.17	4.34
4966441CUM	GASKET-EXH OUT CONNECT	1	19.80	19.80
3684359CUM	GASKET-EXH OUT CONNECT	1	13.95	13.95
3627695CUM	SEAL O-RING	1	8.65	8.65
3678786CUM	O-RING .	1	3.66	3.66
3684284CUM	WASHER-SEALING	2	7.81	15.62
4934278CUM	WASHER-SEALING	2	3.31	6.62
5264570CUM	GASKET-DRAIN OIL	1	3.94	3.94
3678762CUM	SEAL-GROMMET	1	21.29	21.29
3957131CUM	O-RING .	1	2.17	2.17
3678912CUM	SEAL-O RING	1	11.53	11.53
3922794CUM	O-RING	1	3.20	3.20
3104230CUM	GASKET,EXH GAS RCN VAL	2	41.77	83.54
3687051CUM	CARRIER-SEAL	1	24.48	24.48
3683607CUM	SEAL,MOLDED	2	4.77	9.54
3695041CUM	GASKET-TURBOCHARGER	1	14.57	14.57
4984152CUM	SEAL-O RING	6	3.44	20.64
3104392CUM	GASKET-VALVE COVER ISX	1	65.47	65.47
4299125CUM	SEAL-REAR ORING	1	16.89	16.89
3679932CUM	SEAL,O RING	1	10.56	10.56

CONTINUED

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Customer Copy

MHC250RO (02



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TAX	CHARGE	DD213192	8/19/2020	11/24/2020

### OPERATION 1

3687007CUM	SEAL-RECTANGULAR STRIP	1	44.78	44.78
3688113CUM	PLUG-GEAR COVER	1	14.49	14.49
5414049CUM	GASKET,FUEL PUMP	1	27.89	27.89
4357177CUM	VALVE-PRESSURE RELIEF	1	25.52	25.52
RF1135298	BRAKE CLEA NON-CHLRNTD	15	2.35	35.25
RF59790943	SINGLE JOB ORING KIT	1	5.46	5.46
3688597CUM	HOSE-MOLDED	1	126.30	126.30
2872279CUM	SENSOR-POSITION	1	70.81	70.81
3678606CUM	SEAL,O RING	1	4.67	4.67
3683814CUM	SEAL-O RING	4	2.83	11.32
4089405CUM	BEARING-ROD (SET)	6	60.75	364.50
4356366CUM	SEAL-VALVE STEM	1	5.30	5.30
CT05317	TIE-CABLE 50LB 15.5" B	17	.23	3.91
4299125CUM	SEAL-REAR ORING	1	16.89	16.89
4393087CUM	LEVER,ENGINE BRAKE	6	402.19	2,413.14
82194PTX	GASKET MAKER-ULTRA GRY	1	9.41	9.41
CT05317	TIE-CABLE 50LB 15.5" B	30	.23	6.90
3683911CUM	CONNECTION,ADAPTER	1	25.21	25.21
3688089CUM	TUBE,FUEL	1	94.73	94.73
3688398CUM	TUBE-FUEL SUPPLY LINE	1	78.41	78.41
3963988CUM	WASHER-SEALING	4	4.72	18.88
3963991CUM	WASHER, SPRING	4	6.19	24.76
3690067CUM	TENSIONER-BELT	1	335.74	335.74
FF5776FLG	FILTER-FUEL COMB	1	79.65	79.65
K37-1004	FILTER-FUEL/WATER PACC	1	43.21	43.21
3688012CUM	TUBE-LUBE OIL DRAIN	1	50.19	50.19
3678603CUM	O-RING	1	4.22	4.22
3689465CUM	PULLEY,IDLER	1	130.31	130.31
3687051CUM	CARRIER-SEAL	1	24.48	24.48
CR4359487PXCUM	PUMP-FUEL	1-	594.83	594.83
CR5599284RXCUM	PUMP, LUB OIL	1-	198.27	198.27
			Parts Total --	16,264.50
			Total Operation 1 --	22,352.00

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## REPAIR ORDER

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- \* MHC IS CERTIFIED FOR CATERPILLAR, CUMMINS AND MX \*
- \* OVERHAULS/WARRANTY REPAIRS \*
- \* MHC OFFERS PARTS AND SERVICE FOR ALL MAKES OF TRUCK \*

REPAIR ORDER SUMMARY	AMOUNT
Labor Total	6,087.50
Parts Total	16,264.50
Sales Tax	1,564.64

Customer Copy

**TOTAL DUE**

**23,916.64**

### REMIT TO:

P.O. BOX 879269

KANSAS CITY, MO 64187-9269



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MHC250R0 (02)